September 3, 2025

To Whom It May Concern:

I am writing to provide an update on the current status of operations at the Canadian Light Source (CLS) and to acknowledge the broader impacts this year's disruptions have had on the research community.

The CLS is currently undergoing a major upgrade to our linear accelerator (LINAC) — a critical infrastructure renewal effort designed to ensure the long-term stability, reliability, and performance of our facility. While we have made substantial progress, the project has encountered a number of unanticipated technical challenges that have delayed our timeline for resuming full scientific operations. As a result, we were forced to cancel all scheduled user beamtime in the first half of the year, and we do not anticipate being able to resume user operations before January 2026.

This disruption has had a significant impact on many researchers, from students and early-career scientists to established investigators, all of whom depend on timely access to beamtime for their projects, theses, and collaborations. I want to emphasize that these delays are in no way a reflection on the quality, preparedness, or merit of the research programs affected. On the contrary, we continue to be inspired by the resilience, patience, and professionalism demonstrated by the CLS user community during this challenging period.

I am sharing this letter in an effort to provide context for understanding the circumstances surrounding these delays. It may be shared in support of funding applications, progress reports, or other communications involving researchers whose work has been affected. Our team remains available to assist users in adjusting their research timelines and in identifying future opportunities for beamtime once operations resume.

Thank you for your continued support of the researchers who rely on the Canadian Light Source and the national research infrastructure that enables their work.

Sincerely,

Bill Matiko

Chief Executive Officer

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